Information Network of Kansas
Board of Directors

Kansas Information Consortium
General Manager's Report

Month ending March 31, 2010

Table of Contents

For the month ending March 2010

Executive Summary

Kansas.gov is staying very busy and productive as the month of March is wrapping up. Some of the high points for this month include:

~Finished the KanPay Counter (OTC) pilot program and launched the service to 21 additional locations. We also launched the electronic check payment option for this service. Trainings were conducted and several locations will began to take payments successfully at the counter by the end of March. KDOR's Drivers License division has been very happy with the system and has appointed a single person to help drive this solution statewide into DL offices, starting with Wichita and Kansas City.

~Met with board subcommittee to further define the Portal Portfolio Analysis and Value Statements project and determine expected deliverables.

~Continued to scope out requirements for Kansas Board of Healing Arts interest in KanSite (CMS) and searchable database required to be live by July 1, 2010 per statute.

~Preparing a quote for the development of a central reporting and storage tool for KITO's 3-Year IT Management Strategy Plan. This would be a time/materials project.

~Lisa Jones & Jim Hollingsworth presented an overview of the Kansas.gov services & products at the March ITAB meeting. This was an effort to generate more awareness of our services in order to gain potential new partners or expand services provided to existing partners.

Please contact me if you have any questions at 785.296.5275 or via email at lisa.jones@www.kansas.gov.

Respectfully submitted,

Lisa R. Jones

Lisa R. Jones, General Manager

New Service Requests & Contracts for Approval

Service Requests

Kansas State Board of Healing Arts (KSBHA): Disciplinary Actions
The Kansas State Board of Healing Arts requests a service be added to the network that will allow anyone to search for licensed healing art professional's information and a history of KSBHA Board disciplinary actions against those professionals. This new service will enhance and replace the existing Verification service hosted by INK. Development, implementation, hosting, support, maintenance and enhancements of the service will be done on a cost plus basis to KSBHA. This is a free service to users, but will be a time and materials service for the portal.

Contracts for Approval

Office of Judiciary Administration (OJA) – Change to Existing Contract
The Kansas Office of Judiciary Administration (OJA) requests INK assistance for the online District Court Record Search service. The amendment will keep the user fee at $1.00 per transaction with an adjustment to the disbursement paid to INK ($.50) and OJA ($.50).

Applications Deployed

Project Name	Agency	Deployment (Month)
MVR Search Instant Access	KDOR	Jan-10
WebFile Homestead Claim	KDOR	Jan-10

Applications in Development

Project Name	Agency	Scheduled Finish (Month)
Tax Payment Portal	KDOR	Jun-10
Pesticide Product Registration	KDA	Jul-10
License Renewal	KSBMA	Aug-10
ABC Licensing	KDOR	Sep-10
Agri-Portal	KDA	Oct-10
Fertilizer Blender Registration	KDA	Oct-10
Search Suite	COTA	Nov-10
Business License Renewal	KSBTP	Dec-10
Kansas Mentors Interactive Directory	KDHE	Dec-10
Fertilizer Product Registration	KDA	Mar-11

Products Deployed

Project Name	Agency	Deployment (Month)
KanPay Counter, OTC Payment Processing System – Credit Card	KIC	Feb-10
KanSite: KanPay Promotional Site	KIC	Feb-10
KanPay Counter: Seneca DL	KDOR	Feb-10
KanPay Counter: Barton County	BT	Feb-10
KanPay Counter: Ford County	FO	Feb-10
KanPay Counter: Montgomery County	MGC	Feb-10
KanPay Counter: Reno County	RN	Feb-10
KanPay Counter: Saline County	SA	Feb-10
KanPay Counter: Andover DL	KDOR	Mar-10
KanPay Counter, OTC Payment Processing System - Check	KIC	Mar-10

Products in Development

Project Name	Agency	Scheduled Finish (Month)
KanPay Counter: Smith County	SM	Apr-10
KanPay Counter: Republic County	RP	Apr-10
KanPay Counter: Pratt County	PR	Apr-10
KanPay Counter: Elk County	EK	Apr-10
KanPay Counter: Brown County	BR	Apr-10
KanPay Counter: Cheyenne County	CN	Apr-10
KanPay Counter: Ellis County	EL	Apr-10
KanPay Counter: Coffey County	CF	Apr-10
KanPay Counter: Seward County	SW	Apr-10
KanPay Counter: Gove County	GO	Apr-10
KanPay Counter: Hamilton County	HM	Apr-10
KanPay Counter: Stanton County	ST	Apr-10
KanPay Counter: Rawlins County	RA	Apr-10
KanPay Counter: Scott County	SC	Apr-10
KanPay Counter: Osborne County	OB	Apr-10
KanPay Counter: Cowley County	CL	Apr-10
KanPay Counter: Trego County	TR	Apr-10
KanPay Counter: Riley County	RL	Apr-10
KanPay Counter: Hodgeman County	HG	Apr-10
KanPay Counter: Geary County	GE	Apr-10
KanPay Counter: Crawford County	CRG	Apr-10
KanPay Counter: Haskell County	HS	Apr-10

KanPay Counter: Mitchell County	MC	Apr-10
KanPay Counter: KC-Mission DL	KDOR	Apr-10
KanPay Counter: Wichita DL	KDOR	Apr-10
KanSite: KS150 Web Site	KIC	May-10
KanSite: KSBHA Web Site	KIC	Jul-10

Project Change Requests Deployed

Project Name	Agency	Deployment (Month)
WebFile Homestead 2009 TY Mods	KDOR	Jan-10
License Renewal August 2009 Modifications	KSSBEO	Jan-10
License Renewal Change Import Script	KDB	Jan-10
Lic Ren Confirmation Text Change	KSBTP	Jan-10
Name Change Add Link for who can file	KSSOS	Feb-10
MVR Search Jan 2010 Rate Change	KDOR	Feb-10
SGCO Legacy DCRS 2009 Rewrite	OJA	Feb-10
AOI Add Prof LLC Type	KSSOS	Feb-10
AOI NA process update	KSSOS	Feb-10
Name Availability Process update	KSSOS	Feb-10
Name Change NA process update	KSSOS	Feb-10
Name Change Create Admin Site	KSSOS	Feb-10
Name Reservation NA process update	KSSOS	Feb-10
License Feb 2010 Mods	KSBHA	Feb-10
UIPB Add CCD Format	KDOL	Feb-10
UIPB Modify Failed Payment Processing	KDOL	Feb-10
KanView Update Bond 2010	KDOA	Feb-10
IFTA Renewal 2009 Modifications Part 2	KDOR	10-Mar
Amber Alert Jan 2010 Mods	KSAG	10-Mar

Project Change Requests in Development

Project Name	Agency	Scheduled Finish (Month)
WebTags Change CC Fee Structure	KDOR	10-Apr
WYCO Legacy DCRS 2009 Rewrite	OJA	10-Apr
Grant Portal Phase 3	GOV	10-Apr
CPA renewals 2010 Updates	BOA	10-Apr
CGS/LGS/BESS Combine and enhance	SOS	10-May
KANN Check 2009 Enhancements	KSBN	10-May
Education Annual Report 2010 Update and Facelift	KSBN	10-May
District Court Record Search Change to Fee Split	OJA	10-May

License May 2010 Mods	KSBHA	10-May
Optometry License Original Application	KSSBEO	10-May
Annual Report 2010 Update	KSSOS	10-Jun
AOI 2010 Updates	KSSOS	10-Jun
Disso 2010 Updates	KSSOS	10-Jun
SGCO Legacy DCRS 2009 Rewrite	OJA	10-Jun
Firm License Renewal 2010 Updates and Facelift	BOA	10-Jun
UCC Filing Export File Modification	SOS	10-Jun
DCRS Instant Access	OJA	10-Jul
WebFile Income 2010 TY Update	KDOR	10-Jul
Att LicRen Add Review Page and Facelift	KSBEMS	10-Jul
IFTA Quarterly 2009 Mods	KDOR	10-Jul
WebFile Homestead 2010 TY Update and Facelift	KDOR	10-Jul
License Renewal Redesign and Rewrite 2009	KSBHA	10-Jul
IFTA Renewals 2010 Update and Facelift	KDOR	10-Aug
License Renewal August 2010 Mods	KSBHA	10-Aug
IFTA Quarterly 2010 Q4 Update and Facelift	KDOR	10-Aug
KanView Fiscal Update 2010	KDOA	10-Aug
HOC License Renewal 2010 AUDIO SLP Update	KDHE	10-Aug
License Renewal Fall 2010 Update	KBP	10-Aug
HOC Criminal Record Check Detailed Receipt	KDHE	10-Aug
License Renewal Spring 2010 Update and Facelift	KBP	10-Sep
Lobbyist Expenditure Report Cycle Update and Facelift	GEC	10-Sep
IFTA Additional Decal Test Account Edit	KDOR	10-Sep
Legislative Portal 2010 Back End Upgrade	LEG	10-Sep
Dry Cleaners Registration 2010 Update and Facelift	KDHE	10-Sep
License Renewal 2010 Cycle Update and Facelift	KDB	10-Oct
License Renewal On Demand Cert Card and Facelift	KSBTP	10-Oct
License Renewal Oct/Nov 2010 Mods	KSBHA	10-Oct
Subscriber License Verification Rewrite	KSBHA	10-Oct
Lic Ren Add Admin and Update	BSRB	10-Oct
UCC Search Convert to PDF	SOS	10-Oct
Legislative Portal 2011 Session Updates	LEG	10-Nov
Post Audit Search allow PDFs	LPA	10-Dec
HOC License Renewal 2010 DIET Update and Facelift	KDHE	10-Dec
Ambulance Feb 2011 Cycle Update and Facelift	KSBEMS	10-Dec
Lobbyist Expenditure Report Proof-of-concept Rewrite	GEC	10-Dec
Amber Alert Add Second Victim	KBI	10-Dec
WebFile Income Redesign and Rewrite	KDOR	10-Dec
KanView Add Bond Indebtedness 2011	KDOA	11-Jan
Appraiser License Renewal 2011 Update and Facelift	KREAB	11-Feb

HOC License Renewal 2011 ACHA Update	KDHE	11-Feb
Kansas Business Center Refactor Code	SOS	11-Jun
License Renewals 2010 Cycle Update and Facelift	KREC	11-Jun
KanView Add Fiscal Update 2011	KDOA	11-Aug

Support Statistics

~The below table summarizes the number of Live Chats, Emails and Cases Reported from March 1-21:

Month	Live Chat	Email	Cases Reported
Jan-10	182	604	241
Feb-10	244	845	254
Mar-10	213	748	206

Site Promotions

~Marketing continued to keep content fresh and up-to-date on Kansas.gov as part of the site promotions strategy. March's updates went live on March 1 and 22.

Page Performance

~The below table summarizes the top 5 visited pages on Kansas.gov from March 1-21:

Page	Page Views	Time on Page
Government	54,674	52.09
Services	26,055	66.03
Tiles	19,428	126.84
Business	14,558	59.21
Subscribers	11,068	53.53

Promotional Performance

~The below table summarizes the top 5 features within the primary and secondary zones across the government, business, community, education and tourism pages from March 1-21:

Zone	Feature	Page Views
Primary	Legislative Resources	152
	Cities	140
	Criminal History	131
	Visit Kansas	110
	District Court Record Search	104
Secondary	Agency & Association Listing	1,012
	Business Entity Search	772
	Starting a Business	522
	Employee Service Center	291

Marketing

Agency	Service	Type	Description	Month
KIC	KanPay Counter	Training & Outreach	KanPay Counter User Manual	1-Mar
KREAB	Prof License	Pub Relations	Real Estate Appraiser Lic Renewals Press Release	1-Mar
KREAB	Prof License	Social Net	Real Estate Appraiser License Renewals BlogSpot	1-Mar
KREAB	Prof License	Social Net	Real Estate Appraiser License Renewals Twitter	1-Mar
KREAB	Prof License	Social Net	Real Estate Appraiser License Renewals FaceBook	1-Mar
KIC	Kansas.gov	Social Net	Kansas.gov Friends Request FaceBook	1-Mar
KIC	KanPay Counter	Direct Mail	KanPay Counter Welcome Packet	1-Mar
KIC	KanPay Counter	E-Mail	KanPay Counter Device Delivery Notification	1-Mar
KIC	KanPay Counter	E-Mail	KanPay Counter Mass Training	1-Mar
KIC	KanPay Counter	E-Mail	KanPay Counter Return Checklist Reminder	1-Mar
KIC	KanPay Counter	E-Mail	KanPay Counter Mass Training Reminder	1-Mar
KIC	KanPay Counter	E-Mail	KanPay Counter Mass Training Followup	1-Mar
KIC	KanPay Counter	E-Mail	KanPay Counter Service Setup	1-Mar
KIC	KanPay Counter	E-Mail	KanPay Counter Service Setup Followup	1-Mar
KIC	KanPay Counter	Training & Outreach	KanPay Counter Contract Cover Letter	1-Mar
KIC	KanPay Counter	Training & Outreach	KanPay Counter Demo PPT	1-Mar
KIC	KanPay Counter	Training & Outreach	KanPay Counter Welcome Letter	1-Mar
KIC	KanPay Counter	Point of Purchase	KanPay Counter Device Pads	1-Mar
KIC	KanPay Counter	Training & Outreach	KanPay Counter Mass Training PPT	1-Mar
KIC	Kansas.gov	Training & Outreach	Kansas.gov Overview ITAB PPT	1-Mar
KIC	KBC	App Evaluation	KBC February 2010 Overview PPT	1-Mar
KIC	KanPay Counter	Training & Outreach	KanPay Counter Setup Form	1-Mar
KIC	KanPay Counter	Training & Outreach	KanPay Counter Partner Return Checklist	1-Mar
KIC	Kansas.gov	E-Mail	Web Site Hosting Services Notification	1-Mar
OJA	DCRS	Direct Mail	DCRS Service Notification	1-Mar